

**NIZHNY NOVGOROD
REGION**

Best practices for implementation of lean technologies in the Nizhny Novgorod Region

ACTIVITIES AT THE REGIONAL LEVEL

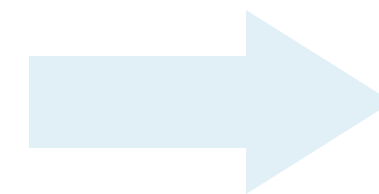
Digitalization of urban development services



Launch of “Developer’s personal account” on the GISOGD NO platform

The service enables to monitor the processing of documents, promptly receive feedback, and store documents in one place for future use

- Digitalization of the service for preparation and approval of urban development documentation
- Automatic verification of uploaded documents, elimination of common technical mistakes



- Reduction of the number of documents returned for revision due to automatic verification (currently **more than 80%**)
- Acceleration of documentation development: **60 > 52 days**

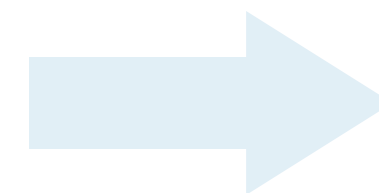
ACTIVITIES AT THE REGIONAL LEVEL

Digitalization of the service for the provision of land plots for rent



Launch of “Investor’s personal account” on the GISOGD NO platform

- Digitalization of the service for the provision of land plots for rent
- Automatic verification and storage of all necessary documents
- Organization of interdepartmental cooperation and approval of documents
- Consideration of applications by the regional and federal executive bodies, municipal authorities, road mapping and implementation of the Investment council decisions



Reduction of the number of required documents:
7 > 1

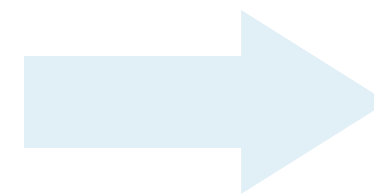
ACTIVITIES AT THE REGIONAL LEVEL

Digitalization of the process of providing access to road infrastructure



Transfer of road services to the regional state and municipal services portal

- Acceptance and approval of design documentation for junction to the highway
- Issuance of technical conditions for the connection of road service facilities, the construction of junctions, the placement of advertising structures
- Conclusion of an easement agreement
- Coordination of completed work for compliance with technological conditions



Acceleration of services provision:

110 working days



93 working days

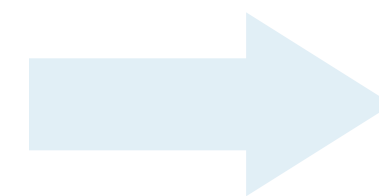
ACTIVITIES AT THE REGIONAL LEVEL

Implementation of categorization by the terms of technical connection to water heat supply infrastructure



Categorization criteria:

- Capacity
- Construction volume and density
- Technical parameters of engineering networks



Acceleration of services provision:

from **18** to **36** months*



53%

Heat supply:

1 category – **6 months**
2 category – **12 months**
3 category – **up to 36 months**

43%

**Water supply
and disposal:**

1 category – **10 months**
2 category – **13 months**
3 category – **15 months**

* Single connection term in accordance with the Decrees of the Government of the Russian Federation of 30.11.2021 № 2115 and № 2130

ACTIVITIES AT THE REGIONAL LEVEL



Creation of an interdepartmental commission to consider problematic issues in terms of connection to engineering networks

- Checking the technical feasibility of connecting a capital construction project to utility networks
- Checking technical solutions, cost parameters and terms of connection to networks
- Checking the location of connection points to networks
- Checking the applied method for calculating the fee for connection to networks
- Checking the parameters of the existing connection to the networks providing the cultural heritage, including in the event of loss of documents confirming the technological connection

The commission includes:

- Ministry of energy and utilities
- Ministry of property and land relations
- Ministry of urban development and agglomerations
- Cultural heritage site department
- Regional tariff service
- Representatives of resource-supplying organizations and municipal authorities



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